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UX Feedback Report

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# UX Feedback

## Visibility of system status

### User 1:

The visibility of the system status is well applied. While executing different tasks the status of the ongoing process is shown and if there is a problem, it indicates its exact root, in order for the user to be able to repeat the action successfully.

### User 2:

The status of the system is being displayed, while executing some tasks, but there is room for improvement in the design. Overall, the user is informed, what the exact status of the action is and the exact problem, if there is one.

## Match between system and the real world

### User 1:

There is no technical language used, everything is written in easily understandable language.

### User 2:

The terms used in the application are not system oriented.

## User control and freedom

### User 1:

When executing more serious actions, like deleting data, the user is asked for confirmation, which helps prevent accidental mistakes.

### User 2:

The system is asking for confirmation, when executing different tasks and also allows